CONTINUALLY IMPROVE WITH BUSINESS PROCESS MANAGEMENT

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Business processes are subject to constant change. If an organization wants to be competitive in the international market in the long run, organizational structures and processes must regularly be reviewed and improved. Business Process Management (BPM) adresses the strategic planning of processes up to the operative execution, the process automation. The main task of BPM is to describe, analyze, optimize and autome existing processes.

PROMOTING COMPLEX STRUCTURES IN THE ORGANIZATION

Support from an enterprise-wide BPM tool is essential to manage the increasing complexity of processes and at the same time perform flexible adaptations. BIC Platform is a powerful solution to design, analyze, optimize and automate business processes. It is based on the newest technology and can be flexibly adapted. With the centralized merging of operational information and process-oriented control tools, BIC Platform is an important management appliance.

MAKE CONTINUOUS IMPROVEMENTS AND IMPLEMENT FLEXIBLE ADAPTATIONS

At the beginning of BPM, the organizational aims have to be defined with their target processes. As a second step, the situation has to be evaluated by defining current processes. With an increasing size of an organization, the comparison between target and current processes becomes more complex. BIC Platform offers comfortable ways to navigate through different areas and perspectives. By using the BPM solution, it is quickly possible to see who is involved in a specific process, how, where, with what and for how long. With process analysis aided by supporting key figures, weaknesses can be identified at an early stage. Improving measures can be realized quickly and communicated to all parties involved.

FOSTERING TRANSPARENCY AND ACTIVELY INFORM PARTIES INVOLVED

An active communication about structures and regulations enables the cross-departmental cooperation and supports the implementation of standards. BIC Platform offers an intuitively manageable process portal that neatly displays user-specific process information. Employees are actively imformed about innovations and can access relevant information about standard processes, structures, templates, analyses and regulations. Transparency about organizational activities is created, which is increasingly required and examined during audits.
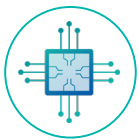
ABIDING BY COMPLIANCE AND QUALITY CRITERIA IN THE WHOLE ORGANIZATION

Ensuring customer satisfaction through consistent compliance with defined quality standards is of fundamental strategic importance for companies. Besides internal requirements it is necessary to comply with legal regulations everywhere in the organization. BIC Platform enables professional compliance and quality management. Compliance guidelines are compiled in catalogs and handbooks and directly connected to processes. Flexible adaptation of rules is possible at all times, meaning that for example new legal requirements can be implemented into the existing compliance structure straightforwardly. With the transparent documentation of organizational activities audit processes are significantly eased and fostered.

PROCESS ORIENTED MONITORING OF RISKS AND CONTROLS

Compliance and risk management are closely connected. To monitor compliance regulations and safeguards against possible violants, risks must be defined and monitored. BIC Platform includes an Internal Control System (ICS), which enables a company-wide management of risks and controls. If needed, the connected clearance and permission processes can be comfortably automatized.

SUSTAINABLY INTEGRATE DIGITALIZATION

Digitalization is changing both organizational processes and entire business models. To implement digitalization purposefully and sustainably, strategic plannig is vital. Companies have to analyze where digitalization is useful and how processes and existing structures have to change. With BIC Platform, the implementation of strategic concepts into the operational level will be a full success. The execution engine enables BIC Platform to automatically handle processes and integrate them into the BPM Suite.

STANDARDIZE AND ACCELERATE PROCESSES WITH AUTOMATION

The automation of business processes simplifies routine tasks for employees and thus sets free capacities for core competencies. Automation not only standardizes business processes, but also accelerates them. Automatisms are based on predefined decision and operating patterns which are followed consistently. Manual error sources are cancelled out, resulting in a reliable abidance by compliance requirements. The BPM Suite consists of a powerful execution engine, enabling the cyclic automatic repetition of clearance and approval processes.

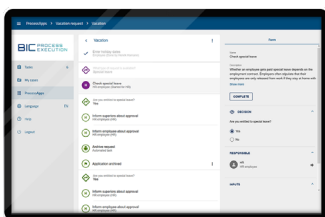# PROFIT FROM THE FLEXIBILITY OF BIC PLATFORM

THE MODULAR SETUP OF THE SUITE PROVIDES A HOLISTIC BPM APPROACH PERFECTLY TAILORED TO YOUR INDIVIDUAL REQUIREMENTS
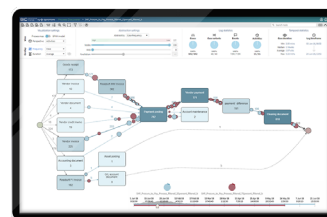
MODELING & ANALYSIS
BIC PROCESS DESIGN

Model and optimize your business processes with BIC Process Design. The versatile tool supports all modeling notations that can be flexibly exchanged with the integrated method selection.
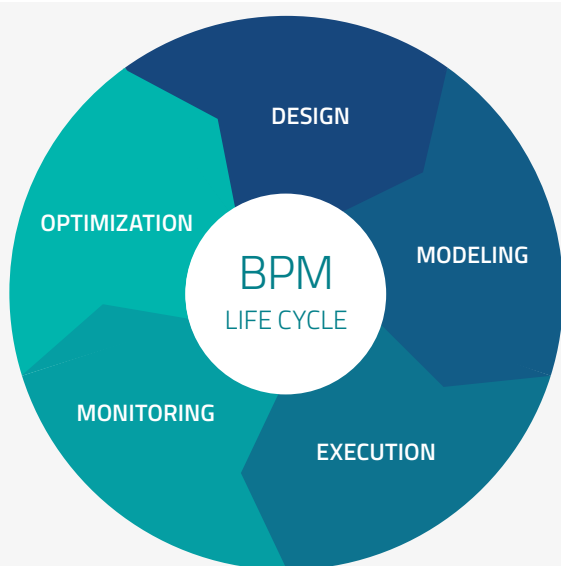
AUTOMATIC EXECUTION
BIC PROCESS EXECUTION

With BIC Process Execution, you use a powerful execution engine for your functional process models. By the click of a button, you can present them to users as easily understandable workflows.

MEASURING & MONITORING
BIC PROCESS MINING

Detect, measure, and surveil processes in real-time with BIC Process Mining. Always be informed about new developments and make decisions based on relevant key performance indicators.

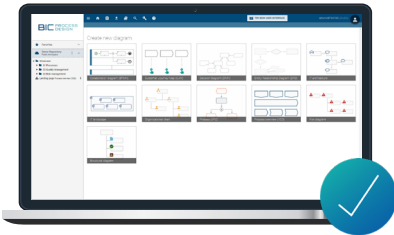## THE BPM LIFE CYCLE WITH BIC PLATFORM

BIC Platform supports the full life cycle of business process management. It serves as the optimal base for your continuous improvement process.
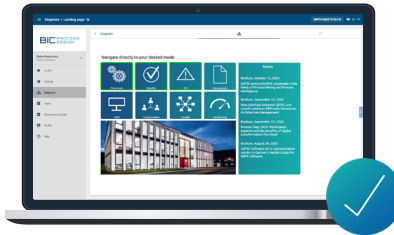
We want to support you in all phases of your BPM project. As the manufacturer and provider of BIC Platform, we are specialized in process management and have extensive experience in consulting. Additional services like employee trainings or a modeling factory facilitate a quick and professional implementation of BPM projects.
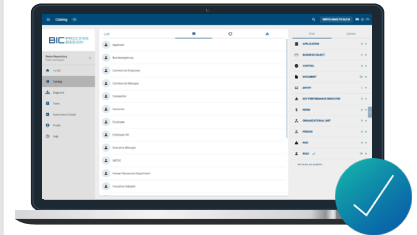
HIGHLIGHTS OF BIC PLATFORM

Support of all established modeling notations
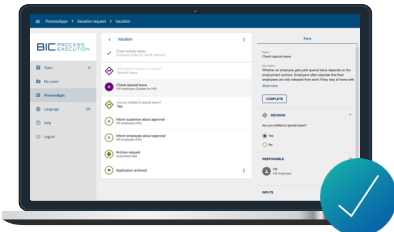

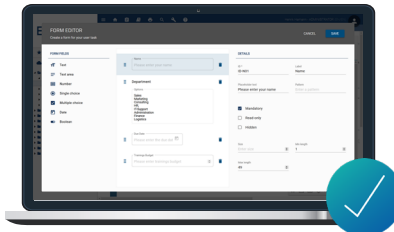**Comprehensible portal to distribute information to all employees**

Clear roles and rights concept enables the definition of responsibilities and permits
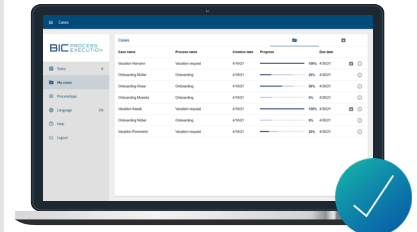

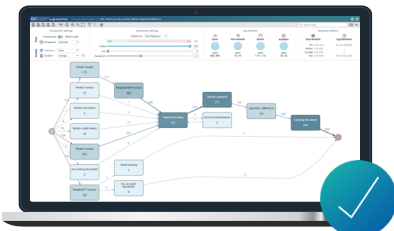**Zero code workflows for an automated execution of your processes without programming**

Easy to configure digital forms ensure fast data acquisition and accelerated process execution
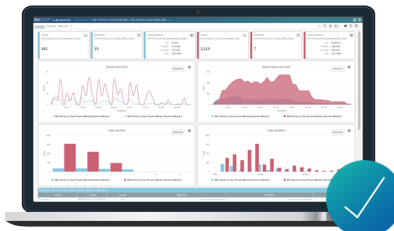

Extensive process monitoring and analysis to track processing status and progress

Automated process discovery and process visualization with process mining

Performance mining with KPI dashboards to identify deviations, long cycle times and bottlenecks

Process simulation and variant analysis uncovers process patterns that deliver good or poor performance

YOU WANT TO KNOW MORE?

Want to know more about BPM and BIC Platform? Contact us or take part in one of our <u>numerous and free webinars!</u>

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| E-Mail | sales@gbtec.de |

TRY BIC PLATFORM FOR FREE NOW!

GBTEC GROUP

GBTEC Software AG is an expert in business process management, integrated risk management and IT management. The company successfully combines consulting and software development under one roof. With its BPM solution BIC Platform, GBTEC offers an innovative, comprehensive, powerful BPM suite for process and IT-system optimization. Organizations from different sectors, such as companies listed on the DAX, larger medium-sized enterprises as well as public authorities are among its customers.