

System Requirements

BIC Process Control

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1 System Requirements User Workstations

1.1 Hardware Requirements BIC Process Control User Workstations ¹

CPU	4 CPU cores
RAM	8 GB ²

On user workstations with less hardware resources performance of BIC Process Control will degrade. Performance may be sufficient for limited use cases like read-only viewing.

1.2 Software Requirements BIC Process Control User Workstations

Web Browser	Supported: Google Chrome, Microsoft Edge in the latest Version, Mozilla Firefox (latest ESR). Recommended: Google Chrome
Web Browser Settings	JavaScript und Cookies activated, at least 50 MB free memory for web databases
Printing	PDF Viewer (e.g. Adobe PDF)

¹ BIC Process Control is a browser based tool and there is no need of a separate client installation. Nevertheless, there are hardware requirements for the computer which runs the web browser.

² The user workstation must have 64 bit operating system to be able to use all physical RAM.

2 System Requirements Server

2.1 Hardware Requirements BIC Process Control Server for On-Premises

Hardware for server is only required for on-premises installations. For public BIC Process Control and private BIC Process Control installations hardware is provided by GBTEC.

Application Scenario ³	Small	Medium	Large
	500 viewers	2000 viewers	5000 viewers
	100 workflow participants	400 workflow participants	1000 workflow participants
Server Resources			
CPU ⁴	8 CPU cores	8 CPU cores	16 CPU cores
RAM	32 GB	48 GB	64 GB
Storage ⁵	120 GB	250 GB	500 GB

³ Please choose the columns with the scenario that matches your case of application. In the cells you will find the necessary system requirements. In case of divergent system configurations please get in touch with your GBTEC contact to clarify the compliance of the system requirements.

⁴ The recommended number of cpu cores refer to Intel Xeon processors. When using different processors, the recommended cores must be multiplied by 1.5 to 2, due to the performance of the different processor architecture.

⁵ We suggest local hard disc systems based on SAS disks with 15.000rpm and 6 Gbps interface. Minimal requirement are SATA or Nearline SAS hard discs with 6 Gbps. When using a Storage Area Network (SAN) 160 MB/s transfer rate and 5ms access time are the minimum requirement.

2.2 Software Requirements BIC Process Control Server

Software for server is only required for on-premises installations. For Public Cloud and Private Cloud installations software is provided by GBTEC.

Operating System ⁶	<ul style="list-style-type: none"> • Ubuntu 18.04 or 20.04 (LTS) 64-bit version • Red Hat Enterprise Linux 7.9 or 8.4+ 64-bit version • SUSE Linux Enterprise 12SP5 or 15SP3 64-bit version
Software Packages	<ul style="list-style-type: none"> • Docker Engine (at least version 18.09.2, recommended version 20.10.x) ⁷ • Docker Compose (at least 1.29.2, recommended version 2.2.x) <p>(see https://docs.docker.com/engine/installation, https://docs.docker.com/compose/install/)</p>
Internet Connection	<p>For installation, software updates, patches and transfer of log files for problem diagnosis an internet connection is required. Internet connections through proxy servers are supported. For security reasons, it is possible to restrict internet access to defined servers or allow internet connections only temporarily.</p>
Backup & Recovery	<p>For rapid restore in case of hardware failure we recommend snapshots of the (virtual) hard disks. For long term data backup BIC Process Control automatically exports data daily to a file system folder. This folder has to be archived daily by your IT department. In case of restore the backup data has to be restored in this file system folder and will be loaded with a special administrative command.</p>

⁶ In case of requirements to use other OS versions or distributions contact GBTEC for known incompatibilities and limitations.

⁷ Docker Engine is available as "Community Edition" free of charge or as "Enterprise Edition" subscription with extended features and support. For availability of editions for your preferred operating system and pricing see: <https://docs.docker.com/engine/installation/#supported-platforms>

Single Sign**On**

Integration of a private BIC Cloud with ActiveDirectory and Single Sign On requires ActiveDirectory Federation Services 2.0 or higher with SAML 2.0 activated. On-premises integration is supporting SAML 2.0 or Kerberos/LDAP protocol. Integration will require additional services for implementation, configuration and coordination with customer's IT department offered on time & material basis.