Official press release

Bochum, 05 November 2026

GBTEC and netgo form a partnership: a process and data foundation for the productive use of AI

The partners support customers from process analysis to the implementation of AI applications

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Bochum, 05 November 2026 – GBTEC and the netgo group are joining forces. Together, they combine Business Process Management, Enterprise Architecture, Data & Analytics, and Artificial Intelligence (AI) in a single offering. This gives companies transparency into their processes and IT landscapes, enables them to unlock the value of their data, and allows them to deploy AI effectively in their day-to-day operations.

Without a solid foundation, AI fails to deliver value

Many companies are investing in AI, yet the expected value often fails to materialise. Processes are not clearly documented, IT landscapes and data assets are disconnected, and responsibilities remain unclear. This is where the partnership comes in: GBTEC and the netgo group first create transparency across processes and structures and optimise them. On this foundation, they then implement data- and AI-driven applications.

"In an increasingly AI-driven world, an organisation's context is becoming a decisive factor for success. Processes and Enterprise Architecture provide this context, making data and AI truly usable in the first place. Together with netgo, we help companies create a digital twin of their organisation and manage transformation intelligently," says Oliver Bendig, CEO of GBTEC.

Together, from analysis to implementation

GBTEC and the netgo group support customers throughout the entire transformation journey. With the GBTEC Platform, companies can map their processes and Enterprise Architecture in a unified, transparent view. The netgo group complements the partnership with Data & Analytics, AI solutions, and technical implementation within customers' IT landscapes. This includes the netgo Application Platform, which enables even complex core processes to be automated across system boundaries.

The partners are also collaborating in Governance, Risk & Compliance (GRC): sila, part of the netgo group, complements GBTEC's GRC solutions with consulting services for Information Security Management Systems (ISMS).

Depending on their starting point, customers can engage at different stages, from analysing and optimising their processes to implementing specific applications.

"Companies that want to use AI productively first need well-structured processes and reliable data. GBTEC gives us a standardised view of processes and Enterprise Architecture. Together with the netgo Application Platform, we take customers from the process model through to implementation within their IT landscape," says Dr Sven Fürth, CEO of the netgo group.

About the GBTEC Group

With the GBTEC Platform, GBTEC develops an integrated, AI-powered SaaS solution for Business Process Management (BPM), Enterprise Architecture Management (EAM), Digital Process Automation (DPA), and Governance, Risk & Compliance (GRC). It covers the entire journey from process design, process modelling, and execution to Process Intelligence and GRC. Built on modern no-code and low-code technology, the platform is exceptionally user-friendly. GBTEC places particular emphasis on seamlessly integrating all areas of its customers' organisations, providing comprehensive support, and offering a broad range of training opportunities.

More than 2,000 organisations worldwide use GBTEC's solutions, including medium-sized businesses, large enterprises, and public-sector institutions.

Headquartered in Bochum, Germany, GBTEC employs around 300 people across the DACH region, Spain, the UK, the USA, Australia, and Saudi Arabia. For more information, visit: https://www.gbtec.com/.

About netgo

Headquartered in Berlin, netgo is one of Germany's leading managed service providers. With revenue of approximately €400 million and around 1,400 employees across more than 25 locations, netgo has supported over 9,000 customers in their digital transformation since 2007, ensuring future-ready IT operations for growing businesses, established medium-sized companies, and public-sector organisations.

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As it evolves from a systems integrator into an IT service platform, netgo combines the portfolio of a large provider with the agility of a regional partner.

Its portfolio spans Cloud & Data Centre, Cybersecurity, Connectivity, Modern Workplace, Business Solutions, Data & Analytics, bespoke software, and AI solutions, complemented by end-to-end managed services and technology partnerships.

Proprietary platforms such as centralhub and the netgo Application Platform (nAP) provide the foundation for IT procurement and sovereign use of AI.

For more information, visit www.netgo.de.

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